



## Limited Warranty

For E/One Extreme D-Series,  
W-Series & Upgrade

Environment One Corporation offers a limited warranty that guarantees its product to be free from defects in material and factory workmanship for a period of two years from the date of installation, or 27 months from the date of shipment, whichever occurs first, provided the product is properly installed, serviced and operated under normal conditions and according to manufacturer's instructions. Repair or parts replacement required as a result of such defect will be made free of charge during this period upon return of the defective parts or equipment to the manufacturer or its nearest authorized service center.

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Installation Date: \_\_\_\_\_



# User Instructions for the Environment One Grinder Pump

## General Information

Your home is served by a low pressure sewer system; the key element is an Environment One grinder pump. The tank collects all solid materials and wastewater from the house. The solid materials are then ground to a small size suitable for pumping as a slurry with the wastewater. The grinder pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## Care and Use of your Grinder Pump

The Environment One grinder pump is capable of accepting and pumping a wide range of materials, and an extensive grind test is required in order to obtain NSF approval. However, regulatory agencies advise that the following items should not be introduced into any sewer, either directly or through a kitchen waste disposal unit:

Glass	Seafood shells	Diapers, socks, rags or cloth	Syringes
Cotton swabs	Personal/cleaning wipes & sponges	Disposable toothbrushes	Latex/vinyl items
Metal	Plastic objects (toys, utensils, etc.)	Kitty litter	Dental floss
Aquarium gravel	Sanitary napkins or tampons	Cigarette butts	

### Caution: Kitchen garbage disposals do not keep grease/oil out of the plumbing system

In addition, you must **never** introduce into any sewer:

Explosives	Strong chemicals	Lubricating oil and/or grease
Flammable material	Gasoline	

Items introduced into the sewer system from your home can potentially impact the water environment. Proper disposal of household wastes such as window cleaners, unused/expired pharmaceuticals, paint thinners, fats, fruit labels, etc. is important. For more information, visit <http://www.wef.org>.

## Periods of Disuse

If your home or building is left unoccupied for longer than a couple of weeks, perform the following procedure:

**Purge the System.** Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

**Duplex Units.** Special attention must be taken to ensure that both pumps turn on when clean water is added to the tank.

### Caution: Do not disconnect power to the unit

## Power Failure

Your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

## Pump Failure Alarm

Your Environment One grinder pump has been manufactured to produce an alarm signal in the event of a high water level in the basin. The installer must see that the alarm signal provided is connected to an audible and/or visual alarm in such a manner as to provide adequate warning to the user that service is required. During the interim prior to the arrival of an authorized service technician, water usage must be limited to the reserve capacity of the tank.

**For service, please call your local distributor:**

